



New Certificate Program - Cornell University School of Industrial and Labor Relations - Managing Organizational Conflict

The Managing Organizational Conflict Certificate Series is designed to provide individuals with skills, processes, and knowledge to handle a variety of conflict and negotiation situations. The program consists of three courses each scheduled on two separate days. In all cases, Cornell follows a mixed lecture/interactive approach where participants practice learned skills in group activities and simulations. In addition, to the greatest extent possible, Cornell uses the participants' actual issues to teach and practice learned skills.

Participants who attend two years (6 courses) of this Cornell ILR Program are eligible for the certificate. Remaining courses will be offered in 2019-20.

Topics will include:

- Managing Difficult and Heated Conversations (2 days)
- Beyond Performance Remediation (1 day)
- Cross-Cultural Issues in Conflict (2 days)
- Collaborative Strategies for Labor-Management Forums (1 day)

Presenters: Katrina Nobles, Jeff Shepardson, Diane Rosen, Peter Y.H. Chen, Rehana Huq, and Sally Klingel, Cornell University

Dates: November 13, December 4, 2018; January 10, March 7, April 9, and May 7, 2019 (Snow date May 9, 2019)

Time: 8:30 a.m. – 3:30 p.m.

Audience: District and Building Level Leaders

Fee: \$2,100

CANCELLATIONS MUST BE RECEIVED AT LEAST 7 DAYS PRIOR TO THE PROGRAM START DATE
ALL FEES ARE ELIGIBLE FOR STATE AID - SCHOOL DISTRICTS WILL BE BILLED THROUGH CO-SER 512

To register on-line go to: My Learning Plan at www.pnwboces.org/catalog

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